

As we reflect on the past year, we are proud to share the incredible progress our clients have made and the impact our support has made to the lives of our clients. Our mission is to help individuals who have been involved with justice services to rebuild their lives, gain skills, and move toward training, education or employment. Thanks to the dedication of our team, partners, and participants, this year has been full of growth, transformation, and success.

Forlift Licences Gained

6

**ervices** 

5

2024

2025

Clients Engaged

## Whatour clients say

Clients in

-lients In

Eurtherlhigh

"I thought my conviction would always hold me back but my Mentor taught me, it doesn't have to!"

"so helpful"

"the Guys know what they are talking about"

"I had so much help getting back to work, thank you"

"When I was convicted, I lost everything, my job, my relationship and even my home. I thought I'd lost it all for good; but with my mentors help, I regained my confidence, regained my qualifications and got the job I wanted. I wouldn't be here without their help."

Last year, we supported 60 clients, to improve their lives and their futures. Each client is assigned a dedicated mentor, working with them to carry out an in-depth assessment, help create a realistic plan of action and give 1 - to - 1 support to access training, education or employment.

Re-Training our clients for new roles is a great route back into employment and with our new training station, we can offer our clients a fully inclusive, open to all, wide range of ACCREDITED training opportunities; with industry packages including: **CONSTRUCTION, RETAIL, WAREHOUSE, ADMIN, HOSPITALITY, CATERING, FACILITIES and CUSTOMER SERVICE** 

For more in-depth training we have sourced dedicated partners to offer FORKLIFT LICENCES-----CSCS CARDS-----PTS CARDS & PERSONAL LICENCES

An important part of our programme is to help our clients tackle life issues, such as financial worries, benefit issues and mental wellbeing. We refer clients to well known and respected partners to guide clients through solutions.

One of the greatest achievements our clients work towards is stable, fulfilling employment. It lets them rebuild their lives and move away from an offending lifestyle. Last year 10 of our clients did just that.

Client A's conviction made it very difficult to engage with services due to restrictions, creating a major barrier to putting their conviction behind them and creating a new life. With a history of admin and customer service, client A felt that they would like to develop a career in administration and accounting but lacked the qualifications to do so. Although completing a college course in person was not an option, his E/M contacted the college and was able to source the relevant qualifications online. Their E/M helped client A to apply, helped to supply all the necessary paperwork and supported them to set up and navigate their learning portal. This has given Client A the opportunity to gain the qualifications they need and still work within their restrictions, but most of all, it has given them the confidence to think positively about the future and what they can achieve.