

# **Ayrshire**

**Community Justice** 

**Service Directory** 



This directory contains a list of services and organisations across Ayrshire (East, North and South Ayrshire) who are working to support people impacted by the justice system.

Information in the directory is split into different sectors, e.g., Alcohol and Drug Treatment and Recovery Services, Family Support, Housing and Justice Services, etc.

Information in the directory is maintained by the Community Justice Ayrshire Partnership Support Team and will be reviewed on an annual basis.

01.05.2023

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# **Advocacy Support**

#### AIMS Advocacy

An independent advocacy service based in North Ayrshire. Helping people speak up for what is important to them in all aspects of their life.

70 New Street, Stevenston, KA20 Telephone: 01294 608663 3HG

Email: info@aimsadvocacy.org.uk

#### Circles Advocacy

Helping people aged 16 or over who live in South Ayrshire. Circles Advocacy supports people to safeguard those who are in situations where they may be vulnerable. We speak up for and stand alongside people who may not to be heard - supporting them to express their views and make their own decisions. We enable people to make informed choices about, and remain in control of, their own social and health care needs.

2 New Bridge Street, Ayr, KA7 1JX Telephone: 01292 264396

Email: info.southayrshire@circlesnetwork.org.uk

Web: www.circlesnetwork.org.uk

# **East Ayrshire Advocacy Services**

Providing a free, independent advocacy service, enabling local people with a range of support needs to be heard. Individual or issue-based advocacy is provided by advocates who support people to represent their own interests or represent the views of an individual, if the person is unable to do this themselves. They provide support on specific issues and provide information (but not advice), and this support can be short- or long-term.

20 Lindsay Street, Kilmarnock KA1 2BB Telephone: 01563 574442

Email: info@eaas.org.uk
Web: www.eaas.org.uk

# **Alcohol and Drug Treatment and Recovery Services**

### ADP Recovery Community / RecoveryAyr

Working with individuals across South Ayrshire offering recovery focussed support for individuals affected by alcohol or drugs and / or involved with justice services aged 16+.

Our local recovery community is led by individuals with lived experience of recovery from alcohol or drugs, and offer peer led support to individuals, families and carers. Support includes a range of weekly drop-in recovery groups, a weekly recovery café, structured group work, fitness and social activities and events, a range of volunteering, training and development opportunities and Peer2Peer Naloxone supply.

Telephone: 01292 612339

Email: RecoveryAyr@gmail.com or adp@south-ayrshire.gov.uk

Facebook: www.facebook.com/RecoveryAyr/

Web: https://south-ayrshire-adp.scot/whats-on/

# Ayrshire Council on Alcohol (ACA)

Working with individuals and their families aged 16 years and over who live in East or South Ayrshire. Counsellors, trained to professional standards offer free 1-2-1 confidential advice, information, and support to those concerned about their own drinking or a loved one's drinking whether they wish to cut down or stop completely.

24 Fullarton Street, Ayr, KA7 1UB Telephone: 01292 281238

Email: info@acaayr.org
Web: www.acaayr.org

# **Ayrshire Alcohol Throughcare Service (AATS)**

A voluntary service that has been designed to assist prisoners who have been convicted of an alcohol-related offence and require a little help to make a fresh start. A Sacro support worker will work with you for a minimum of six weeks prior to your release from custody. They will continue to work with you for at least another six weeks post release.

	Telephone: 077 7265 3321 or 0131 624 7270
Email: info@sacro.org.uk	

# Café Hope

Abstinence based weekly cafe for anyone in recovery, and their family and friends. The cafe is run by volunteers in recovery and offers two course meal deal specials and a range of social activities including the art table, alternative therapies, and quiz nights.

Salvation Army, John Street, Every Friday 5.00pm – 7.00pm.

Avr. KA8 0BS

Recovery meeting at 6.00pm.

Web: https://en-gb.facebook.com/RecoveryAyr/

#### Café Solace

Run by volunteers in recovery, offering an ideal chance to find out important information about services and supports, about what's going on in North Ayrshire and how you might get involved.

Fullerton Co Street, Irvine,	,	Church	Each Tuesday 5.00pm-8.00pm
Bridgend Cor Bridgend, Kilb	,	,	Each Friday 5.00pm – 7.30pm

# Connect4Change

A multidisciplinary team in South Ayrshire who provides support for vulnerable individuals at high risk due to their alcohol or drug use. Referral only through START, Ayrshire Council on Alcohol, We Are With You, RecoverAyr, Emergency Services, Homeless and Justice Services.

	Telephone: 01292 430529
Email: connect4change@wearewith	vou.org.uk

#### **East Ayrshire Addiction Services**

Providing support for individuals returning to East Ayrshire. Offering:

- Mental Health related support
- Physical and sexual health interventions
- Medication Assisted Treatment (MAT) medication prescribing and psychological and social support
- Injecting equipment provision (including Naloxone training and supply)
- Detoxification from opiates
- Detoxification from alcohol
- Support to create a recovery journey that meets your needs
- Occupational Therapy interventions

Telephone: 01563 574237 Monday to Friday 9.00am to 5.00pm. Outside these hours: Please contact NHS 24 on 111

# **East Ayrshire Recovery Network**

Established in February 2020 with the purpose of bringing the voice of lived experience and recovery focused groups across East Ayrshire together to promote information sharing / joined up working across statutory, voluntary and community agencies. This website provides an accessible central point for anyone looking for information on how to begin their journey to recovery.

#### Our aims are to:

- Share training, resources, knowledge and best practices
- Facilitate and encourage work between groups and services
- Increase visibility of recovery activities in the area
- Improve opportunities to promote recovery in the area
- Strengthen the voice of recovery
- Provide a platform to present ideas relating to delivery of recovery activity and strategy to decision making bodies

Website: www.earecoverynetwork.co.uk

#### Foundations Hub

Based within Kilmarnock town centre, The Foundations Hub provides inclusive support to the public covering issues including housing, benefits, health, addictions, food hampers and family support to name but a few.

Our staff and volunteers provide a warm, welcoming, informal environment to anyone attending. We have developed strong working relationships with our partner organisations, allowing us to access support and opportunities for our customers.

4 St Marnock Place, Kilmarnock,	Tel:	078	833	30695	/	078	833
KA1 1DU	2771	2					
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Email: Margaretrecoveryenterprises@gmail.com

#### Harbour (Ayrshire)

Delivering a range of solution-focussed options, while creating opportunities for some of the most vulnerable people in our communities, allowing them to live free of the stigma and suffering of addiction.

Harbour (Ayrshire) offer a series of voluntary-led peer support groups for both men and women to create a safe space and help in the formation of positive relationships within the groups and subsequently, the wider community. The groups provide support in areas out with addiction, including mental health, homelessness, and bereavement.

An out of hours helpline is also available and is manned by volunteers with lived experience.

Harbour Ayrshire also run a Residential Rehab Support Service (RRSS) supporting people to rehab (PREHAB) and Aftercare when the treatment is over, and the person returns to their community.

Telephone: 01292 623016
Email: info@harbourayrshire.co.uk

Web: www.harbourayrshire.co.uk

# North Ayrshire Drug and Alcohol Recovery Service (NADARS)

Providing support for individuals returning to North Ayrshire. Offering:

- Group work programmes to help improve self-confidence and selfesteem
- Support to stop taking drugs and alcohol
- Occupational therapy support
- Social work assessment and support
- Support can include home visits and / or appointments in your locality
- Mental health related support
- Physical and sexual health interventions
- Injecting equipment provision (needle exchange)
- Medication Assisted Treatment (MAT) medication prescribing and psychological and social support
- Additional parenting support

Telephone: 01294 476000 Monday to Friday 9.00am to 5.00pm. Outside these hours: Please contact NHS 24 on 111

# North Ayrshire Prevention, Early Intervention and Recovery (P.E.A.R) Service

We promote a culture of recovery across North Ayrshire and offer support to any individual that is concerned about their alcohol and or other drug use. Our base in Stevenston is a welcoming place for anyone to come along and have a chat about their alcohol and or other drug use. Our friendly team will have a coffee and chat with you.

We offer 1:1 support, recovery groups, drop ins and family support within North Ayrshire. For more information, including self-referrals and enquiries, give us a call and we can help and support you along in your recovery.

Turning Point Scotland, The	Tel: 01294 447407
Grange Business Centre, Unit 8,	
2D Glebe Street, Stevenston, KA20	
3EJ	
Email: North AvrehiroInfo@turningno	intecotland com

#### **Quit Your Way**

A smoking prevention and cessation service covering all of Ayrshire and Arran. We provide a wide range of support systems to help people who want to stop smoking or help them make the right decision about not starting. These include:

- Individual support;
- Group support;
- Telephone support;
- Near Me service
- Information and advice; and
- Access to treatments including Nicotine Replacement Therapy (NRT).

This support is provided by a team of specialist smoking cessation advisors, community pharmacy advisors and support services officers.

Telephone: 0800 783 9132

Email: QYWAyrshire@aapct.scot.nhs.uk

Quit Your Way, NHS Ayrshire and Arran (facebook.com)

# Rapid Access to Drug and Alcohol Recovery (RADAR)

Providing rapid access to support and or treatment for anyone affected by drugs or alcohol in the East Ayrshire area. We aim to offer a same day or next day appointment to help you identify the recovery support best suited to your needs.

Telephone: 01563 578778 Monday to Friday 9.00am to 5.00pm. Outside these hours: Please contact NHS 24 on 111

# Riverside Community Trust

Working in partnership with local services in South Ayrshire to provide support to people facing repeat homelessness and offering options to people with substance misuse. Providing outreach and a drop-in service.

Telephone: 01292 262686

Email: help@riversidecommunitytrust.org.uk

Web: www.riversidecommunitytrust.org.uk

#### **ROADS Team**

A multi-agency and multi-disciplinary team who will support individuals to consider if long term residential rehabilitation (RR) is the right option for them and support them throughout their journey.

Telephone: 01292 430529

Email: roadsservice@wearewithyou.org.uk

# Scottish Families Affected by Alcohol & Drugs (SFAD)

Scottish Families Affected by Alcohol and Drugs is a national charity that supports **anyone** affected by someone else's alcohol or drug use in Scotland. We give listening support and information to many people and help them with confidence, communication, general wellbeing, and we link them into local support.

Telephone: 08080 10 10 11

### **South Ayrshire Treatment and Recovery Team (START)**

Providing support for individuals returning to South Ayrshire. Offering:

- Mental Health related support
- Physical and sexual health interventions
- Medication Assisted Treatment (MAT) medication prescribing and psychological and social support
- Injecting equipment provision (including Naloxone training and supply)
- Detoxification from opiates
- Detoxification from alcohol
- Support to create a recovery journey that meets your needs
- Occupational Therapy interventions

Telephone: 01292 559800 Monday to Friday 9.00am to 5.00pm. Outside these hours: Please contact NHS 24 on 111

# We Are With You (South and East Ayrshire)

Providing 1-2-1 support and group interventions aimed at supporting people to reduce / cease their drug / alcohol use. Supporting individuals to create a plan to make changes in their life and promote recovery. We also provide support for the families of people who use drugs or alcohol.

We provide an intervention called CRaFt, supporting families to set boundaries and promote self care.				
Kilmarnock Station Basement, The Underpass Hill Street, Kilmarnock, KA1 2AF				
3 Killoch Place, Ayr, KA7 2EA Telephone: 01292 430529				
Web: www.wearewithyou.org.uk				

#### **Benefits and Welfare Advice**

#### Citizens Advice Service

Giving people the knowledge and the confidence, they need to find their way forward. Offering advice and support on: Benefits, Work, Debt and Money, Consumer, Family, Housing, Law and Courts, Immigration and Health.

The	Gateway	Centre, 3	Foregate	Telephone: 01563 543379
Squa	re, Kilmarn	ock, KA1 1	ILN	
77A	Townhead	Street,	Cumnock	Telephone: 01290 429500
KA18	1LF			·

#### Information and Advice Hub

A free, confidential, and impartial information and advice service on welfare rights and issues related to money and debt advice for people living in South Ayrshire.

Telephone: 0300 123 0900
Web: https://www.south-ayrshire.gov.uk/information-and-advice-hub/

Email: informationandadvicehub@south-ayrshire.gov.uk

#### **Money Matters**

Money Matters provides advice to any resident of North Ayrshire on Welfare Rights, assistance, or representation in relation to benefits.

Telephone: 01294 310456

Email: moneymatters@north-ayrshire.gov.uk

Web: www.nahscp.org/money-matters/

# Social Security Scotland

Social Security Scotland is an Executive Agency of the Scottish Government, a new public service who has responsibility for delivering a number of benefits.

Telephone: 0800 182 2222

Web: www.socialsecurity.gov.scot/benefits

**South Ayrshire Benefit Services** 

Benefit support	
	Telephone: 0300 123 0900
Web: www.south-ayrshire.gov.uk/bene	fits .
Email: benefit.services@south-ayrshire	e.gov.uk

# **Children and Families Social Work**

**East Ayrshire - Cumnock** 

Rothesay House, 1 Greenholm Road,	Telephone: 01290 427720
Cumnock, KA18 1LH	-

East Ayrshire - Kilmarnock

The Johnnie Walker Bond, 15 Strand	Telephone: 01563 554200
Street, Kilmarnock, KA1 1HU	

North Ayrshire - Arran

Shore Road, Lamlash, Arran, KA27	Telephone: 01770 600742
8JY	

North Ayrshire - Garnock Valley

Craigton Road, Kilbirnie KA25 6LJ	Telephone: 01505 684551
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North Ayrshire - Irvine and Kilwinning

Bridgegate House, Irvine, KA12 8BD	Telephone: 01294 310300
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**North Ayrshire - Largs** 

Brooksby Medical and Resource	Telephone: 01475 687592
Centre, 31 Brisbane Road, Largs,	
KA30 8LH	

**North Ayrshire - Three Towns** 

The	Town	Hall,	Countess	Street,	Telephone: 01294 310005
Salto	oats, K	A21 5I	⊣W		

South Ayrshire - Girvan, South Carrick and Maybole

17	Knockcushan	Street,	Girvan,	Telephone:	01465	716123	/
KA2	26 9AG			712299			

South Ayrshire - Ayr, Prestwick and Troon

- Tiji, i i oo iii o ii aii a	
181 Whitletts Road, Avr. KA8 0JZ	Telephone: 01292 267675

### **Education, Training and Employment Support**

#### Auchinleck Community Development Initiative (ACDI)

Working with any resident of Auchinleck and surrounding villages (or those about to move into the area) who are 16+. Offering support with employability, benefits and finance and maximising income.

Boswell Centre, 18 Well Road, Telephone: 01290 428477 Auchinleck, KA18 2LA

Email: paulacdi.step@hotmail.com

#### Ayrshire College

Ayrshire College is a Further Education institution in Scotland. The College has three large campuses in Ayr, Kilmarnock and Kilwinning. All campuses offer modern facilities with exciting learning and social spaces. Ayrshire College offers a wide range of courses.

Telephone: 0300 303 0303

Email: info@ayrshire.ac.uk

Web: http://www1.ayrshire.ac.uk/

# **CEIS Ayrshire**

Are you unemployed, looking for help to find a job, enter further education or training? Through our current services, CEIS Ayrshire will be there to guide and support you on your journey.

CEIS Ayrshire have offices in Irvine and Stevenston. We currently run stages 1 to 5 of North Ayrshire Council's employability pipeline for North Ayrshire residents aged 16+.

Telephone: 01294 322707

Email: enquiries@ceisayrshire.co.uk

Web: www.ceisayrshire.co.uk

# East Ayrshire Volunteer Centre

Volunteering can give you experience and skills while building confidence. Drop in to our office in Kilmarnock (Monday and Wednesday between

10.00am and 3.00pm) or Cumnock 10.00am and 3.00pm).	(Tuesday and Thursday between		
28-30 Grange Street, Kilmarnock, KA1 2DD	Telephone: 01563 544765		
Email: volunteer@eav.org.uk			
Web: https://www.volunteerscotland.net/			

<b>Employability Hubs</b>			
Help with CVs, online applications, training, workshops, etc to people living in North Ayrshire.			
Ardrossan Employability Hub, 82-84 Glasgow Street, Ardrossan, KA22 8EH	Telephone: 01294 485 320		
Fullarton Employability Hub, 1 School Lane, Irvine KA12 8DF	Telephone: 01294 278 207		
Kilbirnie Library, Avils Place, Kilbirnie, KA25 6BL	Telephone: 01505 681 228		
Ayrshire College, Lauchlan Way, Kilwinning, KA13 6DE			
Stevenston Library, 1 Mian Street, Stevenston, KA20 3AB			
Email: ardrossanemployabilityhub@gmail.com			
Email: fullartonemployabilityhub@gmail.com			
Email: kilbirnieemployabilityhub@gmail.com			
Email: stevenstonhub@gmail.com			

# **North Ayrshire Employability Mentor Programme**

Helping individuals within the justice system to improve their knowledge, skills, and education to enhance their prospects of gaining employment. Advice can be offered on the following:

- CV & Employability Skills
- **Vocational Training**

- Further Education
- Voluntary Work
- Support to access local Employability Hubs
- Links to wider partner organisations

Telephone: 01294 608900

Email: emprogramme@north-ayrshire.gov.uk

#### Positive Steps with Partners

A project for residents in North Ayrshire who are unemployed and face barriers to employment. Offering personal development courses, coaching, mindfulness sessions, volunteer work placements and group challenges. The project helps long term unemployed people gain new skills and experiences that will help them progress toward employment.

The Ayrshire Community Trust, 27 Vernon Street, Saltcoats KA21 5HE

Telephone: 01294 443044

Email: cheryl@tact.scot

### Skills Development Scotland

Offering career information, advice, and guidance to people of all ages. SDS Careers Advisers support customers into education, employment and training and offer advice and guidance to customers at all stages of their career.

SDS services are delivered in our Ayrshire offices listed below and via our online web service <a href="https://www.myworldofwork.co.uk">www.myworldofwork.co.uk</a>

Irvine Careers Centre, Unit 6, 12 Rivergate Shopping Centre, Irvine, KA12 8EH

Ardrossan Careers Centre, The Michael Lynch Centre for Enterprise, 71 Princes Street, Ardrossan, KA22 8DG Telephone: 01294 272421

Telephone: 01294 475671

Cumnock Careers Centre, Cumnock College, Room 111, Caponacre

Industrial Estate, KA18 1SH

Kilmarnock Careers Centre, 55 John Finnie Street, Kilmarnock, KA1 1BH

Avr Careers Centre, 37 Carrick Street, Ayr, KA7 1NS

Telephone: 01563 527165

Telephone: 01563 527165

Telephone: 01292 281421

Web: https://www.skillsdevelopmentscotland.co.uk/

#### Street League

Street League engages individuals through a structured programme of education, football, and fitness. Our aim is to challenge attitudes, increase confidence, set goals, and explore options for progressions, offering one to one support and guidance, we ensure that individuals are physically active every day, improving their motivation, contribution and preparing them for appropriate progression in line with their needs and choices.

Powerleague, Queens Drive. Kilmarnock, KA1 3XF Web: www.streetleague.co.uk

The Ayrshire Community Trust (TACT)

A small charity based in Saltcoats offering services to individuals and the community and voluntary sector across North Ayrshire. TACT aim to deliver programmes and projects that make a difference to people's lives

by encouraging, supporting and promoting community action.

TACT carries out a range of additional functions which we believe work towards making North Ayrshire a great place to stay. These include:

- · Volunteering support to discuss volunteering and identify suitable volunteering opportunities within your local area.
- Employability Support we offer training to help people progress into
- Training we offer training to local individuals and local groups and organisations.

• **Youth Work** – we work with others who work with young people to promote volunteering, in particular encouraging young people to gain a Saltire Award for their efforts.

27 Vernon Street, Saltcoats, KA21 Telephone: 01294 443044 5HE

Email: info@tact.scot
Website: www.tact.scot

#### Thriving Communities - Employability

Providing a range of flexible services to support young people and adults into employment across South Ayrshire. Support includes:

- Work placements
- Group work
- One-to-one support
- · Confidence building
- · Develop your work readiness skills
- Personal development
- Money advice / budgeting
- Literacy support
- Vocational tasters

Grain Exchange, High Street, Ayr, Telephone: 01292 612301 KA7 1LU

Web: employability

Email: thrivingcommunitiesadmin@south-ayrshire.gov.uk

# Thriving Communities - Health & Wellbeing

Offering a wide range of volunteering opportunities for anyone in South Ayrshire looking to upskill themselves and give back to communities. Access to a range of coach education opportunities is available including National Governing Body sports specific courses, first aid and safeguarding and protecting children.

Telephone: 01292 612868

https://www.south-ayrshire.gov.uk/thriving-communities-

Email: CoachingAndVolunteering@south-ayrshire.gov.uk

Web: www.activesouthayrshire.co.uk/cv/volunteering/

# **Voluntary Action South Ayrshire**

Help link people into volunteering opportunities in South Ayrshire.		
1st Floor Boswell House, 10-12 Arthur Street, Ayr		
Email: enquiries@vasa.scot		
Web: www.southayrshirelifeline.org/		

# WG13

WG13				
Supporting people in East Ayrshire to gain experience and qualifications				
to help them move into employment in the hospitality and leisure sector.				
13-15	West	George	Street,	Telephone: 01563 594600
Kilmarnock, KA1 1DH				
Web: https://wg13.co.uk/				
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# **Emotional Support and Counselling**

### **Action Against Stalking**

Our primary purpose is to support victims of stalking. Stalking is a devastating crime for victims. Its effects can be hugely traumatic. At Action Against Stalking, we understand the psychological, physical, emotional, and financial impact a stalker can have. We provide professional care and support for victims as they seek to regain control of their lives. We are based in Scotland but provide online support for victims regardless of geographical location.

Telephone: 0800 820 2427

Email: support@actionagainststalking.org

Web: https://www.actionagainststalking.org

#### Break the Silence

Providing a range of tailored, holistic support options for Survivors of rape and childhood sexual abuse, aged 13 years and above in East and North Ayrshire. Options for support include one to one professional counselling using qualified Psychotherapists, outreach counselling, couple support, complementary therapies, advocacy, group activities, and volunteering opportunities.

Telephone: 01563 559558

Email: info@breakthesilence.org.uk
Web: www.breakthesilence.org.uk/

# **Moving on Ayrshire**

Open to any South Ayrshire resident aged 14 and over who is struggling to come to terms with issues that have resulted from their past rape or sexual abuse. Our service is for men and women and those in the LGBTI community. It doesn't matter if the trauma they experienced is recent or historic.

Telephone: 01292 290546

Web: www.movingonayrshire.com

Scotland's Domestic Abuse and Forced Marriage Helpline

The helpline offers support to anyone with experience of domestic abuse or forced marriage, as well as their family members, friends, colleagues and professionals who support them. Providing a confidential, sensitive service to anyone who calls.

Telephone: 0800 027 1234 – 24 hrs helpline

Email: helpline@sdafmh.org.uk

Web: www.sdafmh.org.uk

# **Scottish Refugee Council**

Advice, information and assistance to asylum seekers and refugees

Telephone: 0800 196 7274

Web: http://www.scottishrefugeecouncil.org.uk

#### The STAR Centre

Offering free and confidential support to anyone across Ayrshire, of any ethnicity, aged 13+ who has experienced sexual violence (women, girls, men, boys and those who identify as transgender or non-binary).

Telephone: 01563 544686

Email: admin@starcentreayrshire.org

Web: https://starcentreayrshire.org/

# **Touched By Suicide**

Support anyone bereaved by suicide of a family member or friend throughout Scotland.

Telephone: 01294 274273 / 01294 229087

Email: touchedbysuicidescotland@hotmail.co.uk

Web: www.touchedbysuicidescotland.wordpress.com/

# Trafficking Awareness Raising Alliance (TARA)

Helping women in situations of sexual exploitation and assist them access other support services including access to safe accommodation. TARA is

a named First Responder for The National Referrer Mechanism and can provide advice, guidance and additional information for partner agencies.

Telephone: 0141 276 7724

Web: www.tarascotland.org.uk

**Victim Support Scotland** 

Empowering people affected by crime. We offer free and confidential community and court support.

For new referrals or support, please call our free helpline or visit our website.

Helpline: 0800 160 1985

Open 8.00am – 8.00pm Monday to Friday.

Website: https://victimsupport.scot/

Web: https://eastayrshirewomensaid.org.uk/

### Women's Aid

Offering advice, support and refuge accommodation to women and children who have experienced domestic abuse.			
South Ayrshire	Telephone: 01292 266482; Crisis Line 01292 266482		
North Ayrshire	Telephone: 01294 602 424		
East Ayrshire	Telephone: 01563 536001 (Kilmarnock) or 01290 423434 (Cumnock)		
Web: http://southayrshirewomensaid.org.uk/			
Web: <a href="http://nawomensaid.co.uk/">http://nawomensaid.co.uk/</a>			

# **Family Support**

# Action for Children – Turning the Corner Project

Working in partnership with East Ayrshire Council providing support to young people. Offering a flexible & responsive service for vulnerable young people, ensuring the young people receive the right help at the right time and are diverted from statutory measures through early intervention and robust community alternatives.

Young people are provided with a support package tailored to their individual needs. The support also includes emergency on call and weekend provision. The Kilmarnock Hub provides a space for young people to participate in group work programmes and there is drop in facilities.

To refer young people to Turning the Corner please contact the Whole Systems Co-Ordinator's Angelene Moan and Natalie Donaghy.

43B John Finnie Street, Kilmarnock, Telephone:01563 572479

KA1 1BL

Email: Joanna.carson@actionforchildren.org.uk

# Action for Children – Moving On Scotland

Supporting young people aged 16-21 who are currently within HMYOI Polmont or who have recently returned to the local community in East Ayrshire.

Young people are referred to Moving on East Ayrshire via the Scottish Prison Service

43b John Finnie Street, Kilmarnock, KA1 1BL

Telephone: 01563 572479

Email: Lisa.Wilson@actionforchildren.org.uk

# Ayrshire Women's Hub

Promote positive change and provide solutions that make a lasting impact within the community of Ayrshire. We provide a warm, friendly, safe environment, where people and families can come to get support,

socialise, make friends and help empower each other through our workshops and group activities.

1st Floor, 2 Miller Road, Ayr, KA7 Telephone: 01292 848024 2AY

Web: <a href="http://ayrshirewomenshub.org.uk">http://ayrshirewomenshub.org.uk</a> Email: <a href="mailto:info@ayrshirewomenshub.org.uk">info@ayrshirewomenshub.org.uk</a>

#### Barnardo's

Barnardo's offers relevant services across Ayrshire (with offices in East, North and South Ayrshire) and some National (Scotland) ones which are available Locally too. Service offer and funding changes regularly and a post code search is available online.

Telephone: 01294 556208

Email SouthWestScotland@barnardos.org.uk

Web: www.barnardos.org.uk

#### **Barnardo's Attainment Challenge**

Barnardo's know that family comes first, so that's where they start from. They will take the time to get to know you and give you a chance to build a relationship. Visiting families at home and support areas such as relationships, financial issues, routines / boundaries, and parenting. Part of the support can take place on a one-to-one basis to support areas such as confidence, self-esteem, emotional well-being and social skills. This work can support children and parents in school or at home.

Telephone: 01294 556208

Email: SouthWestScotlandServices@barnardos.org.uk

# Barnardo's Children & Family Service

**Alcohol & Substance Misuse:** To support children, young people aged 11-17 from across East Ayrshire, to reduce their alcohol/drug use to safe levels and improve their personal outcomes.

**Domestic Violence:** To support children, young people, and their families across East Ayrshire who are affected by domestic abuse where alcohol is a factor.

**Seasons for Growth:** An 8-week loss and grief peer group education program to support young people aged 6-18 years across East Ayrshire who are affected by change, loss, and grief.

Tel: 01563 530646

Email: SouthwestScotla@barnardos.org.uk

#### **Barnardo's Family Resource Service**

Supporting families with children aged 0-12 years within Ayr, Prestwick and Troon localities and the outlying villages. Support is provided through building relationships with individuals and families to ensure there is a level of trust and meaningful engagement to enable partnership work to be undertaken.

Telephone: 01294 556208

Email: SouthwestScotla@barnardos.org.uk

#### Barnardo's Intandem Service

An Ayrshire wide project that supports children aged 8-14 years that are Looked after and living at home. The mentor will meet up with the young person usually once a week for around 1-2 hours. The mentor will provide activities and outings to suit the young person's needs/choice. The service aims for the mentor to build a positive, trusting, supportive and secure relationship with the young person.

Telephone: 01294 556208

Email: SouthwestScotla@barnardos.org.uk

# **Barnardo's Stronger Connections**

Supporting children <u>pre-birth to 12 years</u> and their families affected by parental substance misuse across South Ayrshire. Support is provided through building relationships with individuals and families to ensure there is a level of trust and meaningful engagement to enable partnership work to be undertaken.

**Intensive support** for families delivered through weekly home visits, this can help with implementing household routines, practical & emotional support for families and assistance with income maximisation.

**Therapeutic services** group work sessions available to parents and children.

**Parenting Groups & Support groups** for parents / carers to build self-confidence and further develop skills.

Telephone: 01294 556208

Email: SouthwestScotla@barnardos.org.uk

#### **Barnardo's Stronger Futures**

Supporting <u>young people 12-25 years</u> across South Ayrshire with emerging substance use. Support is provided through building relationships with individuals and families to ensure there is a level of trust and meaningful engagement to enable partnership work to be undertaken.

**Family support:** supporting young people and their families via home visits and community links with partner agencies.

**1:1 support** can be carried out in school, at home or in the community weekly. This support helps to educate young people around alcohol and drugs and the impact it has on their daily lives, enabling them to make positive choices for their future.

Telephone: 01294 556208

Email: SouthwestScotla@barnardos.org.uk

# Carers Centre (East, North and South Ayrshire)

A carer is someone who provides support to family or friends who could not manage without this help. This could be caring for a relative, partner or friend who is ill, frail, disabled or has mental health or substance misuse problems. At the Carers Centre they can provide -

- 1:1 Support, advice on different benefits and help filling in forms, completion of Carers Support Plans, respite opportunities
- Weekly support groups, social and leisure opportunities throughout the year
- Fuel and energy advice

Kilmarnock Carers Centre, 20 The Forgate, Kilmarnock, KA1 1LU	Telephone: 01563 571533
Carers Cottage, Howard Park, Kilmarnock, KA1 1SA	Telephone: 01563 559251
Cumnock Carers Centre, 39 Barrhill Road, Cumnock, KA18 1PG	Telephone: 01290 426404
Dalmellington Carers Centre, 1 Townhead, Dalmellington, KA6 7QZ	Telephone: 01292 550696
Email: admin@eastayrshirecarers.or	
Web: https://www.eastayrshirecarers	
43 Sandgate, Ayr, KA7 1DA	Telephone: 01292 263000
174 High Street, Irvine, KA12 8AN	Telephone: 01294 311333

# East Ayrshire Early Intervention and Prevention Service – Play and Bonding

Working with children, families, and whole communities to ensure improved quality of life using unique, asset-based approaches.

The Play in Prison element of this, which supports people in custody and their families by encouraging positive play, bonding, and attachment. The project provides positive play experiences and the development of relationships for people in custody, their children, and families in the most natural environment possible. The sessions delivered have also proven to be an excellent incentive for good behaviour within the prison and assist imprisoned parents and carers in maintaining meaningful contact with their children, thereby improving outcomes for parent and child.

	Telephone: 07875746998		
Email: Tammy.devlin@east-ayrshire.gov.uk			

#### **Families Outside**

Offering support to people who have a family member in prison or facing imprisonment. Providing 1-2-1 support, face to face or over the phone,

and in-person support groups. Support is available throughout Scotland. Providing emotional support and help with practical issues and can link you into local specialist services or attend meetings.

**Helpline** – acts as first point of call to provide information, signposting or a listening ear to then offer the options of:

**1-1 support** – Adults and children can get practical and emotional support to overcome challenges and improve their health and wellbeing.

**Peer support groups** – Family members including adults and children are, supported to come together to share their experiences and help one another.

**Befriending** – Trained volunteers, including those with lived experience, are matched with a family member to help build confidence and achieve personal goals.

If you would like support, or a professional who would like to refer someone, please get in touch.

Freephone: 0800 254 0088

Email: support@familiesoutside.org.uk

#### **Foundations Hub**

Based within Kilmarnock town centre, The Foundations Hub provides inclusive support to the public covering issues including housing, benefits, health, addictions, food hampers and family support to name but a few.

Our staff and volunteers provide a warm, welcoming, informal environment to anyone attending. We have developed strong working relationships with our partner organisations, allowing us to access support and opportunities for our customers.

4 St Marnock Place, Kilmarnock, Tel: 078 833 30695 / 078 833 KA1 1DU 27712

Email: Margaretrecoveryenterprises@gmail.com

### **HMP Kilmarnock Visitors Centre / Prison Based Support**

Providing a warm, welcoming environment to the families and visitors coming to the prison. Visiting a prison can be a truly daunting experience for many people and the team aims to make this as easy as possible. The team provide a tailored support package to anyone who requires this, and regular contact is maintained wherever required.

Support is the same as our community-based hub (see Foundations Hub), addressing housing, addictions, benefits, and health while being able to assist with any issues their loved one may be having while in custody.

With a regular weekly presence within HMP Kilmarnock, we support anyone who has recently entered into custody as well as those due for release, providing pre and post release support plans, ensuring that all needs are met, and appropriate support is in place.

 HMP Kilmarnock, Mauchline Road, Kilmarnock, KA1 5AA
 Tel: 078 833 30695 / 078 833 27712

Email: jaynerrecoveryenterprises@gmail.com

# **Foodbanks**

East Ayrshire Foodbank, Bellford Mill, 16 Brewery Road, Kilmarnock, KA1 3HZ	Telephone: 01563 574000
North Ayrshire Foodbank, 150A	Telephone: 01294 601312 (Mon –
Glasgow Street, Ardrossan, KA22 8EU	Fri 10.00am – 2.00pm)
South Ayrshire Foodbank, New Life	Telephone: 07599071114 /
Church, 62 Monkton Road, Prestwick,	07938906636
KA9 2PA	

#### Health

#### **Active Communities**

Access a range of sport and physical activity opportunities across South Ayrshire to support your physical and mental wellbeing. Sessions include sport, fitness and walking and are fun, sociable and a great way to keep active, meet new people and improve your health.

Web: www.activesouthayrshire.co.uk/activecommunities/

#### **Active North Ayrshire**

A local physical activity on referral programme in North Ayrshire. You can be referred to the programme by your GP or health professional and we will support you to become more active with activities and physical activity that are fun and enjoyable. Whether you are recovering from a heart attack or stroke, have a lifelong condition, poor mental health or simply need additional support to lose weight we have activities and classes suitable for everyone delivered by our highly experienced and qualified team.

Telephone: 01294 270796

Email: activelifestyles@kaleisure.com

Web: <a href="https://kaleisure.com/">https://kaleisure.com/</a>

# **Ayr Action Against Mental Health**

Support at Strathyre House in Ayr and outreach services available with meals at cost price

Strathayre House, 42 Prestwick Road, Telephone: 01292 619600 Avr. KA8 8LB

Email: enquire@aamh.org.uk

Web: http://www.aamh.org.uk/home-2/

#### **Better Health Hub**

NHS Ayrshire & Arran's Better Health Hub aims to support people to live healthier lives. Staff will listen, help, and support you to take positive steps to improve your health. The Better Health Hub provides support and information on a wide range of matters that can impact health and

wellbeing and signpost or refer to services within the community that can offer further support.

Telephone: 01563 826511

Email: aa-uhb.betterhealthhub@aapct.scot.nhs.uk
NHS Near Me: https://nhsattend.vc/ayrshire/bhhub

### **Community Health Activity Team (CHAT)**

East Ayrshire's Activity on prescription scheme is a programme supporting individuals to adopt a healthier lifestyle. You can be referred by your health professional to receive 1-1 support and advice on how you can take steps to improve your health. Our highly qualified team can support individuals with a history of heart disease, neurological issues, at risk of falls, have MSK or pain management concerns or have received a recent cancer diagnosis to name just a few.

An activity programme including exercise classes and walks is offered to encourage increased levels of physical activity.

There are additional options to help with weight management (Weigh To Go and LEAN delivered in conjunction with NHS Ayrshire and Arran), those in recovery from alcohol and drug addiction and support with dealing with mild/moderate mental health problems.

Look out for community health checks offered across East Ayrshire to check your blood pressure, height and weight or just to have a chat to one of the team.

Telephone: 01563 576354

Email: CHAT@east-ayrshire.gov.uk

Facebook: <u>www.facebook.com/eavibrantcommunities</u>

Twitter: www.twitter.com/VbrantEAC

# **NHS Sexual Health Services Ayrshire**

Providing information on all sexual health related matters including, testing, treatment, contraception. For further information or to book a clinic appointment (across Ayrshire) phone, clinic times can be found on the website below.

	Telephone: 01294 323226
Web: http://shayr.com/	

# Weigh to Go

A weight management programme, created by NHS Ayrshire & Arran, delivered in local communities. Weigh to go is a 12-week programme, each class consists of 45 minutes of nutritional advice followed by 45 minutes of exercise. Delivered across South Ayrshire.

If you are aged 16 or over and have a body mass index (BMI) of more than 25 then you may be eligible for this programme. For more information contact the Health Development Team.

Telephone: 01292 269793

Email: activityforhealth@south-ayrshire.gov.uk

#### Weigh to Go

Weigh To Go in North Ayrshire can provide you with support to help you lose or maintain your weight. The programme delivers a combination of both dietary and physical activity education and the opportunity to participate in supported physical activity sessions. Support for your weight loss journey can be provided either 1:1 or within a group setting.

Telephone: 01294 270796

Email: activelifestyles@kaleisure.com

Web: https://kaleisure.com/

# **South Ayrshire Community Mental Health Service**

Mental Health Treatment available from GP or health and social care partnership referral

Ailsa Hospital, Dalmellington Road, Telephone: 01292 559777

# **Housing Support**

# **Ayr Housing Aid Centre**

Providing South Ayrshire residents with advice, information, advocacy, representation along with Engagement Services to prevent homelessness and help those going into their First Home or waiting to be housed by the Council. Our Prison Housing Advice Service covers East and South Ayrshire.

**Ayrshire Housing Association** 

ty: emile riedenig /teeelanen	
119 Main Street, Ayr, KA8 8BX	Telephone: 01292 880120
Email: info@ayrshirehousing.org.uk	

**East Ayrshire Housing Options** 

Civic Centre North, John Dickie	Telephone: 01563 554400 Option 5	
Street, Kilmarnock, KA1 1HW	then option 2	
	Out of Hours: 03457240000	
Email address: homelessness@east-avrshire.gov.uk		

**East Ayrshire Council Neighbourhood Teams** 

Last Ayronne Goanon Neighboarne	ou reams				
Kilmarnock Irvine Valley &	Telephone: 01563 554400, Option				
Kilmarnock South, Civic Centre	5				
North, John Dickie Street,					
Kilmarnock, KA1 1HW					
Email address: housing@east-ayrshire.gov.uk					

Kilmarnock North And Central, Civic	Telephone: 01563 554400. Option			
Centre North, John Dickie Street				
Kilmarnock, KA1 1HW				
Email address: housingadmincentral@east-ayrshire.gov.uk				

Cumnock & Doon Valley, Rothesay House, 1 Greenholm Road, Cumnock, KA18 1LH	Telephone: 01563 554400 option 5		
Email address: HousingAdminCumnock@east-ayrshire.gov.uk			

**North Ayrshire Housing Advice Team** 

Galt House, 31 Bank Street, Irvine, Telephone: 01294 314600

KA12 0LL

Homeless out of hours - 0800 019 6500

Email: housing-info-advice@north-ayrshire.gov.uk

North Ayrshire - Dalry / Beith Area Office

2 Sharon Street, Dalry	KA24 5DR	Telephone: 01294 836710		
Email: dalryhousing@north-ayrshire gov uk				

North Ayrshire - Kilbirnie Area Office

Garnock	Valley	Area	Centre,	Telephone: 01505 685177
Craigton F	Road. Kilk	oirnie K	425 6LJ	•

Email: kilbirniehousing@north-ayrshire.gov.uk

North Ayrshire - Largs Area Office

Brooksby	Medical	&	Resource	Telephone: 01475 687590
Centre, 31	Brisbane	Ro	ad, Largs,	-

KA30 8LH

Email: <a href="mailto:largshousing@north-ayrshire.gov.uk">largshousing@north-ayrshire.gov.uk</a>

North Ayrshire - Irvine Area Office

Bridgegate	House,	Bridgegate,	Telephone: 01294 310150
Irvine, KA12	8BD		

Email: irvinehousing@north-ayrshire.gov.uk

North Ayrshire - Kilwinning Area Office

35 Main Street, Kilwinning, KA13 6AN	Telephone: 01294 552261
Email: kilwinninghousing@north-ayrs	shire.gov.uk

North Ayrshire - Three Towns Office (Stevenston / Saltcoats / Ardrossan)

7 ti di 000di i)						
The Town Hall, Countess Street,	Telephone:	01294	310005			
Saltcoats, KA21 5HW						
Email: 3TownsHousing@north-ayrshire.gov.uk						

#### **Riverside Community Trust**

Working in partnership with local services to provide support to people facing repeat homelessness and offering options to people with substance misuse. Providing outreach and a drop-in service.

Telephone: 01292 262686

Email: help@riversidecommunitytrust.org.uk
Web: www.riversidecommunitytrust.org.uk

#### SeAscape

SeAscape is a specialist homeless service that provides support for individuals who are returning to or presenting homeless in South and East Ayrshire. SeAscape Support Workers link in with the Housing Options departments in South and East Ayrshire and can support people to manage Universal Credit and other benefit claims and entitlements. Seascape also supports people to settle into their accommodation provided by South and East Ayrshire until they are settled into a secure tenancy.

Top Floor, Boswell House, 10-12 Telephone: 01292 285424 Arthur Street, Ayr, KA7 1QJ

South Ayrshire - Ayr Housing Office

Riverside House, 21 River Terrace, Ayr, KA8 0AU

Email: AyrNorthHousing@south-ayrshire.gov.uk

**South Ayrshire - Prestwick Housing Office** 

2-6 The Cross, Prestwick, KA9 1AN Telephone: 0300 123 0900
Email: PrestwickHousing@south-ayrshire.gov.uk

South Ayrshire - Troon Housing Office

Municipal Buildings, South Beach, Telephone: 0300 123 0900
Troon, KA10 6EF
Email: TroonHousing@south-ayrshire.gov.uk

South Ayrshire - Girvan Housing Office

17-19 Knockcushan Street, Girvan, KA26 9AG	Telephone: 0300 123 0900
Email: carrickhousingmanagement@:	l south-avrshire gov uk

**South Ayrshire Homelessness Standby Service** 

	,	
Out of hours service		Telephone: 0808 100 3151

**South Ayrshire Housing Options Team** 

80-88 Kyle Street, Ayr, KA7 1RZ	Telephone: 0300 123 0900				
Fmail: HousingOptionsTeam@south-avrshire gov uk					

#### **Justice Services**

# **Ayrshire Alcohol Throughcare Service (AATS)**

A voluntary service that has been designed to assist prisoners who have been convicted of an alcohol-related offence and require a little help to make a fresh start. A Sacro support worker will work with you for a minimum of six weeks prior to your release from custody. They will continue to work with you for at least another six weeks post release.

	Telephone: 077 7265 3321 or 0131 624 7270
Email: info@sacro.org.uk	

**Ayrshire Justice Services Partnership Delivery Team** 

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Unit	83,	17	Third	Avenue,	Irvine,	Telephone: 01294 322640	
KA12	1H8 9	V					

# East Ayrshire Justice Social Work

The Johnnie Walker Bond, 15 Strand Street, Kilmarnock, KA1 1HU	Telephone: 01563 539888 (Opt 4)
Rothesay House, 1 Greenholm Road,	Telephone: 01290 428372
Cumnock	

# **HMP Kilmarnock Visitors Centre / Prison Based Support**

Providing a warm, welcoming environment to the families and visitors coming to the prison. Visiting a prison can be a truly daunting experience for many people and the team aims to make this as easy as possible. The team provide a tailored support package to anyone who requires this, and regular contact is maintained wherever required.

Support is the same as our community-based hub (see Foundations Hub), addressing housing, addictions, benefits, and health while being able to assist with any issues their loved one may be having while in custody.

With a regular weekly presence within HMP Kilmarnock, we support anyone who has recently entered into custody as well as those due for release, providing pre and post release support plans, ensuring that all needs are met, and appropriate support is in place.

HMP Kilmarnock, Mauchline Road,	Tel: 078 833 30695 / 078 833					
Kilmarnock, KA1 5AA	27712					
Email: jaynerrecoveryenterprises@gmail.com						

Making a Difference (MAD) Peer Support Group

making a bilicitine (MAB) i cei oup	Joil Group
Peer support group in North Ayrshire been involved in the justice system.	aimed at people who are or have
157 New Street, Stevenston, KA20 3HL	Telephone: 01294 463924

# **New Routes Throughcare and Mentoring Service**

As the national Throughcare service, New Routes offers customers a dedicated mentor to provide tailored support around identified needs as customers transition from prison, back into community life. Working with individual 6 months prior to liberation through to 6 months post release, New Routes also includes a gate liberation collection service to support with vital access to essential services on day of liberation.

To access the support customers must be serving a short-term sentence and complete sign up to the service prior to liberation.

	Telephone:	0141	303	3131
	Option: 4 Community Justice			ce
Email: justice@thewisegroup.co.uk				

# **North Ayrshire Justice Social Work**

157 New Street	Stevenston,	KA20	Telephone: 01294 463924
3HL			

# North Ayrshire Justice Social Work Community Payback Team

Block 4, Unit 2, Moorpark Industria	Telephone: 01294 608900
Estate, Stevenston, KA20 3JT	

People's Involvement Networking Group (P.I.N.G) Peer Support Group

Peer support group in South Ayrshire aimed at people who are or have been involved in the justice system. Offering free:

- IT skills, training/Education opportunities,
- Confidence building and anxiety management
- Fitness/sports
- · Recovery meeting for substance misuse
- Information from other services.

ı	
	Telephone: 01292 289749
**Pop into your local Justice Services Office for further information.**	

#### Sacro Counselling Service

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Providing therapeutic person-ce	ntred counselling sessions to those	
individuals engaged with Justice Social work services in North Ayrshire.		
individuals engaged with Justice Social work services in North Ayrshire.		
	Telephone: 01294 463924 or 0141	
	Telephone. 01294 463924 01 0141	
248 1763		
	210 1100	
Email: info@sacro.org.uk		

# Sacro Counselling Service

Providing therapeutic person-cen	tred counselling sessions to those	
individuals engaged with Justice Social work services in South Ayrshire.		
	Tolophono, 01202 200740 or 0141	
Telephone: 01292 289749 or 0141		
	248 1763	
Email: info@sacro.org.uk		

# Sacro Justice Support - North Ayrshire

Sacro support those individuals who are working with Justice Social Work. We can support with all areas of the Justice Star which include:

- Accommodation, living skills and self care
- Mental Health and Wellbeing
- Friends and Community
- · Relationships and Family
- Parenting and Caring
- Drugs and Alcohol
- Positive Use of Time

<ul><li>Managing Strong Feelings</li><li>A crime free life</li></ul>	
	Telephone: 01294 463924 or 0141 248 1763
Fmail: info@sacro.org.uk	·

# **Shine Women's Mentoring Service**

Mentoring is a way of helping and supporting women with many of the issues they might be facing both practically and emotionally helping build self-esteem and confidence. Service is available to all adult females who are:

- Currently serving a custodial sentence in Scotland of less than four years and not subject to a statutory order or;
- On remand or;
- Subject to a Community Payback Order.

39-41a Main Street, Kilwinning, KA13	Telephone: 01294 556208	
6AN		
Web: https://www.shinementoring.org/		

# **South Ayrshire Justice Social Work**

McAdam House, 34 Charlotte Street,	Telephone: 01292 289749
Ayr, KA7 1EA	·

# **Literacy Support**

# **Participation and Empowerment Team**

Offering daytime and evening learning courses for adults in venues across North Ayrshire. Adult and lifelong learning can help you to:

- Master new skills
- Refresh old skills
- Become involved in your local community
- · Meet new people
- Build your confidence
- Improve your chances of employment

Ardrossan Employability Hub, 82-84 Glasgow Street, Ardrossan, KA22 8EH	Telephone: 01294 485 320
Fullarton Employability Hub, 1 School Lane, Irvine KA12 8DF	Telephone: 01294 278 207
Kilbirnie Library, Avils Place, Kilbirnie, KA25 6BL	Telephone: 01505 681 228
Ayrshire College, Lauchlan Way, Kilwinning, KA13 6DE	
Stevenston Library, 1 Main Street, Stevenston, KA20 3AB	Telephone: 01294 464 834
Email: ardrossanemployabilityhub@gmail.com	
Email: fullartonemployabilityhub@gmail.com	

Email: fullartonemployabilityhub@gmail.com
Email: kilbirnieemployabilityhub@gmail.com

Email: stevenstonhub@gmail.com

# Thriving Communities – CLD Adult Literacies and ESOL

Adult Learning offers free support to adults living in South Ayrshire who wish to improve their reading, writing, spelling or number skills. We also offer basic computing courses and support for people for whom English is not their first language.

Students can learn in a small group or on a one-to-one basis with their own tutor. Our service is run by professional staff and supported by trained volunteer tutors. The service delivers and supports a range of learning opportunities across the authority that include:

Individual and groups sessions for ESOL. Programmes offered in localities both during the day and in the evening. Group sessions are in person, online and blended and are available Monday to Friday.

Telephone: 07907847870

Email: thrivingcommunitiesadmin@south-ayrshire.gov.uk

Web: www.south-ayrshire.gov.uk/article/37966/Adult-Learning

#### Vibrant Communities – Essential Skills

Aged 16 and over and living in East Ayrshire, we offer a free and confidential service for adult learners who may need help and support with reading, writing and number skills. We can provide first step courses to numeracy learning and accredited formal learning opportunities specific to money management and life skills. The Essential Skills Service can help vou:

- Build your confidence with words and numbers
- Understand forms and letters
- To support your child's learning
- build your confidence in handling money and budgeting money.
- support your numeracy learning so you are better equipped to support your child's numeracy learning
- progress onto formal numeracy qualifications (Money MOT Customised Award)

Vibrant Communities 175-177 Telephone: 01563 578127 Western Rd. Kilmarnock

Email: vibrantcommunities@east-ayrshire.gov.uk

# **Veterans Support**

# **Poppy Scotland**

If you or an immediate family member has served in the armed forces then drop into our Welfare Centre on King Street, Kilmarnock for the opportunity to meet other veterans as well as the chance to take part in specially run courses and activities. Please pop in and see us, or pick up the phone, and find out how we can help.

44 King Street, Kilmarnock, KA1 Telephone: 01563 598000 1NP

#### **Sacro's Veterans Mentoring Service**

Across Ayrshire, offering a range of support to any Veteran who has served with the UK Military (Royal Navy, Army, and Royal Air Force) for any length of time. Sacro can help support you:

- Address Alcohol and Drug issues
- Address Physical and Mental Health issues
- Access support services in your local area
- Keep appointments
- Enhance life and social skills, e.g. financial budgeting, housekeeping, cooking
- Complete paperwork and make phone calls
- Reintegrate into the community
- · Access education or training
- Find employment opportunities

Telephone: 0131 624 7270 or 0141 248 1763

Web: veterans@sacro.org.uk



Updated 27.10.2023